



STW 3623

PATENT

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July 12, 2006  
Date

Ayesha J. Shaikh

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/824,853

Confirmation No. : 9972

Applicants : Simon Jacobs and Guy Druce

Filed : April 2, 2001

Attorney Docket No.: 500744.02

Art Unit : 3623

Customer No. : 27,076

Examiner : Scott L. Jarrett

Title : ASSIGNING CUSTOMER ORDERS TO SCHEDULE OPENINGS UTILIZING  
OVERLAPPING TIME WINDOWS

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56 and 1.97 through 1.98, applicants wish to make known to the Patent and Trademark Office the references set forth on the attached form PTO-1449 (copies of the cited references, as required under 37 C.F.R. § 1.98, are enclosed). Although the aforesaid references are made known to the Patent and Trademark Office in compliance with applicants' duty to disclose all information they are aware of which is believed relevant to the examination of the above-identified application, applicants believe that their invention is patentable.

I hereby certify that no item set forth on the attached form PTO-1449 was first cited in a communication from a foreign patent office in a counterpart foreign application, and, to our knowledge, after making reasonable inquiry, no item of information set forth on the

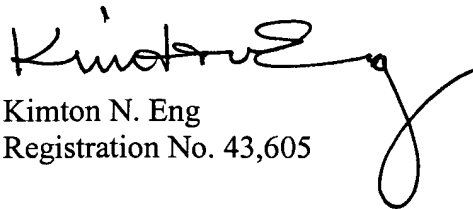


attached form PTO-1449 was known to any individual designated in 37 C.F.R. § 1.56(c) more than three months prior to the filing of this Supplemental Information Disclosure Statement.

Please acknowledge receipt of this Supplemental Information Disclosure Statement and kindly make the cited references of record in the above-identified application.

Respectfully submitted,

DORSEY & WHITNEY LLP

  
Kimton N. Eng  
Registration No. 43,605

KNE:ajs

Enclosures:

Postcard  
Form PTO-1449  
Cited References (25)

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FORM PTO-1449  
(REV. 7-80)U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.  
**500744.02**APPLICATION NO.  
**09/824,853****INFORMATION DISCLOSURE STATEMENT**

(Use several sheets if necessary)

APPLICANT(S)

**Simon Jacobs and Guy Druce**

FILING DATE

**April 2, 2001**

GROUP ART UNIT

**3623****U.S. PATENT DOCUMENTS**

| *EXAMINER<br>INITIAL | DOCUMENT NUMBER | DATE     | NAME             | CLASS | SUBCLASS | FILING DATE<br>IF APPROPRIATE |
|----------------------|-----------------|----------|------------------|-------|----------|-------------------------------|
| AA                   | 5,093,794       | 03/03/92 | Howie et al.     | 364   | 468      |                               |
| AB                   | 5,289,368       | 02/22/94 | Jordan et al.    | 364   | 401      |                               |
| AC                   | 5,467,268       | 11/14/95 | Sisley et al.    | 364   | 401      |                               |
| AD                   | 5,655,118       | 08/05/97 | Heindel et al.   | 395   | 614      |                               |
| AE                   | 5,893,906       | 04/13/99 | Daffin et al.    | 705   | 28       |                               |
| AF                   | 5,920,846       | 07/06/99 | Storch et al.    | 705   | 7        |                               |
| AG                   | 6,016,477       | 01/18/00 | Ehnebuske et al. | 705   | 7        |                               |
| AH                   | 6,092,048       | 07/18/00 | Nakaoka          | 705   | 9        |                               |
| AI                   | 6,473,748 B1    | 10/29/02 | Archer           | 706   | 45       |                               |
| AJ                   | 6,532,465 B2    | 03/11/03 | Hartley et al.   | 707   | 10       |                               |
| AK                   | 6,745,381 B1    | 06/01/04 | Ehnebuske et al. | 717   | 100      |                               |
| AL                   |                 |          |                  |       |          |                               |
| AM                   |                 |          |                  |       |          |                               |
| AN                   |                 |          |                  |       |          |                               |
| AO                   |                 |          |                  |       |          |                               |
| AP                   |                 |          |                  |       |          |                               |

**FOREIGN PATENT DOCUMENTS**

|  |    | DOCUMENT NUMBER | DATE     | COUNTRY | CLASS | SUBCLASS | TRANSLATION |    |
|--|----|-----------------|----------|---------|-------|----------|-------------|----|
|  |    |                 |          |         |       |          | YES         | NO |
|  | AQ | WO 00/28451 A3  | 05/18/00 | PCT     |       |          | X           |    |
|  | AR |                 |          |         |       |          |             |    |
|  | AS |                 |          |         |       |          |             |    |
|  | AT |                 |          |         |       |          |             |    |
|  | AU |                 |          |         |       |          |             |    |

EXAMINER

DATE CONSIDERED

\* EXAMINER: Initial if reference considered, whether or not criteria is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant(s).



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(REV. 7-80)U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICE

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## INFORMATION DISCLOSURE STATEMENT

(Use several sheets if necessary)

## OTHER PRIOR ART (Including Author, Title, Date, Pertinent Pages, Etc.)

AV

Aytug, H. et al., "A Review of Machine Learning in Scheduling", IEEE Transactions on Engineering Management, Vol. 41, No. 2, May 1994. pp. 165-171.

AW

"Connectria Unveils ServeClick to Enable the Next Wave of E-Commerce - 'E-Scheduling' of Services, Appointments &amp; Reservations", Business Wire, New York, January 4, 2000. Two pages

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De Serres, Y., "Simultaneous optimization of flow control and scheduling in queues", McGill University, Publication No. AAT NN72160, 1991. Abstract only, one page.

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Martin, J., "Principles of Object-Oriented Analysis and Design", PTR Prentice Hall, New Jersey, 1993. pp. vii-xiii and 133-154.

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"MenuHunter.com to Provide the Ultimate in Online Restaurant Reservations Using ServeClick from Connectria; Service to Handle Complex, Real-World Needs of Restaurants &amp; Patrons", Business Wire, New York, February 1, 2000. Three pages.

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Panwalker, S.S. et al., "A Survey of Scheduling Rules", Operations Research, Vol. 25, No. 1, January-February 1977. pp. 45-61.

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Pierreval, H. et al., "Dynamic Selection of Dispatching Rules for Manufacturing System Scheduling", International Journal Production Research, Vol. 35, No. 6, 1997. pp. 1575-1591.

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BF

"SERVECLICK", U.S. Trademark Application 75914207, Applicant: Catalyst Solutions Group, Inc., filed February 9, 2000, abandoned February 17, 2001. One page.

BG

"ServeClick.com" Web pages retrieved from archive.org on April 2006, ServeClick, 1999-2000. pp. 1-13.

BH

Tkach, D. et al., "Visual Modeling Technique Object Technology Using Visual Programming", Addison-Wesley, 1996. pp. 324-336.

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